

FOR IMMEDIATE RELEASE

Plaza Premium Group's Aerotel Shanghai Celebrates First Anniversary Redefining Airport Transit Hospitality



Mr. Song Hoi See, Founder and CEO of Plaza Premium Group (PPG) (center); Jenny Zhang, Regional General Manager of North Asia, PPG (first from right); Lio Chen, General Manager of China, PPG (first from left); Shi Jing, Chairman of Shanghai Airport VIP Service Co., Ltd. (second from left); and Tina Fu, Vice President of Pudong International Airport (second from right), led the celebration ceremony for Aerotel Shanghai's first anniversary.

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SHANGHAI, CHINA – 28 August 2026 – Plaza Premium Group (PPG), the global leader in integrated 360-degree airport hospitality experiences and passenger service solutions, proudly celebrates the first anniversary of Aerotel, its in-terminal airport hotel in Shanghai Pudong International Airport (PVG) Terminal 2.

As a strategic milestone in Plaza Premium Group's expansion across the Chinese Mainland's aviation hubs, Aerotel Shanghai has upheld the group's brand mission of "Together, We Make Travel Better" since its debut. Translating this ethos into Aerotel's brand promise of "A Better Way to Sleep at the Airport," the hotel has pushed beyond the boundaries of conventional transit accommodation to deliver efficient and comfortable stay experiences for transit passengers or early arrivals, with hourly booking options available.

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Elevated Airport Wellness

Anchored by the theme of " Resting Well & Travelling Well," Aerotel Shanghai has comprehensively upgraded its amenities and guestroom concepts to cater to the diverse needs of domestic and international travellers. The enhanced experience seamlessly integrates thoughtful amenities for restful sleep, traditional Eastern wellness philosophies, and the rich cultural heritage of Shanghai, forging a holistic ecosystem centered on deep sleep, physical recovery, and cultural engagement:

Sleep Wellness Upgrades: In collaboration with renowned mattress brand Sealy, we are offering world-class ergonomic mattress technology alongside premium sleep-enhancing bedding, complemented by a bespoke natural herbal pillow menu to systematically improve deep-sleep quality for transit guests. The pillow menu now features a newly added Lavender & Cassia Seed pillow, ensuring travelers enjoy restful sleep at the airport. Mindful yoga suites are also equipped with professional in-room yoga experiences featuring guided video tutorials—to maximize the wellness premium of transit spaces.

Eastern Nourishment & Seasonally Changing Menu: The Hub, the dining venue situated within Aerotel, features a seasonally changing menu that highlights Eastern nourishment and health-focused F&B offerings, combining a curated selection of authentic Shanghainese and international cuisine. It also offers wellness herbal tea blends rooted in Traditional Chinese Medicine including Summer Cleansing Five-Finger Tea, Summer Floral Radiance Infusion, and Summer Harmonizing & Nourishing Tea—offering travelers a relaxing wellness break amidst their busy journeys.

Local Heritage & Spatial Aesthetics: Transforming the entrance hallway into the curated "Shanghai in Transit" landmark art gallery, integrating Shanghai's cultural and tourism identity into the traveller's first transit stop while elevating the terminal's overall commercial and cultural sophistication.

Deepening Strategic Collaboration to Co-Create a World-Class Aviation Hub Ecosystem

At the anniversary celebration, leadership representatives from Shanghai Airport Authority, Shanghai Airport VIP Service Co., Ltd., airline executives, corporate partners, and key media gathered to exchange insights on advancing transit hub service capabilities and driving innovation across non-aeronautical business ecosystems.

Mr. Song Hoi See, Founder and CEO of Plaza Premium Group, stated: "As we celebrate the first anniversary of Aerotel Shanghai, we want to thank the Shanghai Airport Authority, our partners, and the passengers who have chosen our hospitality over the past year. PVG is a vital hub connecting China to the world, and our journey here reflects a commitment to service excellence. Transiting can be an exhausting experience, and our goal is simply to take good care of passengers on the move. Guided by our promise of comfort, convenience, love, care, and value, we will continue refining our experience to make travel better."

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10 Years of Aerotel and Global Growth Roadmap

Marking a major milestone this year, Plaza Premium Group celebrates the 10th anniversary of Aerotel, the world's largest in-terminal airport hotel brand launched in 2016. Today, Aerotel has established a robust global footprint across 10 major international transit hubs—including Shanghai, Qingdao, London, Sydney, Kuala Lumpur, Jeddah, Muscat, Cebu, Rio de Janeiro, and Madrid. Building on this decade of success, continued strategic expansion remains a cornerstone of the brand's growth roadmap, supported by a robust pipeline of new hotels slated to open, with Guangzhou at the end of the year, followed by Muscat, Alicante, and Amman in Q1 2027.



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Plaza Premium Group (PPG) is the global leader in integrated airport hospitality and passenger service solutions, operating the largest network of airport lounges worldwide and offering a 360-degree airport hospitality experience with 14 brands under its portfolio, operating in 150 countries across 600 international and domestic airports and serving 30 million passengers annually. With a mission to Make Travel Better, the group introduced the world's first independent airport lounge concept in 1998. Plaza Premium Lounge, Plaza Premium First - award-winning airport lounges, Aerotel - the world's largest airport transit hotel chain, Refreshhh by Aerotel, ALWAYS - airport passenger services, airport dining concepts, Smart Traveller - innovative digital experience and rewards platform, and One Travel Experience Ecosystem (OneTECO), the group is at the forefront of transforming airport experiences for the better through innovative and human-led solutions. PPG's commitment extends beyond its brands, as it also provides lounge management and hospitality solutions to leading airlines, alliances, and corporations worldwide. Plaza Premium Group has over 194 accolades, demonstrating its exceptional achievements and commitment to service excellence. Notably, the group has received the prestigious "World's Best Independent

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Airport Lounge" award at the World Airline Awards by Skytrax for nine consecutive years from 2016 to 2025. With a team of over 7,000 dedicated professionals worldwide, and through a continuous pursuit of innovation and excellence, the group is experiencing exponential growth globally.

To learn more: <https://www.plazapremiumgroup.com>

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Media Contact:

Michele Mitschiener

Director of Global Communications, Plaza Premium Group

Email: michele.mitschiener@plaza-network.com