

Changi Airport Group and Plaza Premium Group to Jointly Operate New Private Terminal

- New development offers enhanced option for passengers seeking refined luxury and privacy.
- CAG and Plaza Premium Group to jointly operate private terminal.
- Opening scheduled for mid-2027.



High resolution images can be [downloaded here](#).

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SINGAPORE, 15 April 2026 – A new premium gateway is taking shape at Changi Airport. Changi Airport Group (CAG) has started work on redeveloping the former Commercially Important Persons (CIP) terminal site into a vibrant travel and lifestyle destination, featuring an enhanced private terminal and a new amenities cluster linked to the existing Hub & Spoke.

Strategically located at the southern node of Terminal 2, the development will transform Changi’s premium travel experience when it opens in mid-2027.

An elevated private terminal experience

The new private terminal to replace the CIP terminal will be jointly operated by CAG and Plaza Premium Group (PPG). PPG is the global leader in integrated airport hospitality and passenger service solutions, operating the largest network of airport lounges worldwide and delivering a 360-degree airport hospitality experience. Offering a fully personalised journey at every touchpoint, passengers using this terminal will be able to rest and recharge in an exclusive space, before being facilitated for their flight. There will be smooth transfers to boarding gates and convenient access to Changi’s world-class shopping.

The private terminal will feature a deluxe lounge, bar, private suites and bespoke dining, blending sophistication with understated elegance. It will also feature a versatile, high-end event space designed for larger entourages and private gatherings, where discretion, scale and elevated design come together seamlessly.

Mr Ang Siew Min, CAG’s Senior Vice President, Airport Operations Development and Airport Operations Services, shared, “Some of today’s travellers seek more than just a comfortable

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place to spend time before their flight — they are after a personalised premium experience. CAG is meeting this demand with an upgraded private terminal that delivers an exceptional experience. In addition, a curated selection of dining and wellness offerings awaits just steps from the private terminal, further enriching the suite of options available to our passengers.”

“As we join hands with CAG on the development and operations of this pioneering private terminal, PPG is committed to delivering a consistently elevated end-to-end experience for premium travellers at Changi Airport. By bringing together our global expertise in airport hospitality with Changi’s renowned operational excellence, we will offer a new benchmark in personalised, seamless and bespoke services for our discerning guests,” stated Ms Mei Mei Song, PPG’s Chief Transformation Officer.

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Plaza Premium Group (PPG) is the global leader in integrated airport hospitality and passenger service solutions, operating the largest network of airport lounges worldwide and offering a 360-degree airport hospitality experience with 14 brands under its portfolio, operating in 150 countries across 600 international and domestic airports and serving 30 million passengers annually. With a mission to Make Travel Better, the group introduced the world's first independent airport lounge concept in 1998. Plaza Premium Lounge, Plaza Premium First - award-winning airport lounges, Aerotel - the world’s largest airport transit hotel chain, Refreshhh by Aerotel, ALWAYS - airport passenger services, airport dining concepts, Smart Traveller - innovative digital experience and rewards platform, and One Travel Experience Ecosystem (OneTECO), the group is at the forefront of transforming airport experiences for the better through innovative and human-led solutions. PPG’s commitment extends beyond its brands, as it also provides lounge management and hospitality solutions to leading airlines, alliances, and corporations worldwide. Plaza Premium Group has over 177 accolades, demonstrating its exceptional achievements and commitment to service excellence. Notably, the group has received the prestigious "World's Best Independent Airport Lounge" award at the World Airline Awards by Skytrax for nine consecutive years from 2016 to 2025. With a team of over 7,000 dedicated professionals worldwide, and through a continuous pursuit of innovation and excellence, the group is experiencing exponential growth globally.

To learn more: <https://www.plazapremiumgroup.com>

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