

FOR IMMEDIATE RELEASE

## **Plaza Premium Group Appoints Eric Pateman as Senior Vice President, North America**



**Eric Pateman**  
Senior Vice President  
North America

**Download High-Res Image: [LINK](#)**

**Dallas, USA, 2 April 2026** – Plaza Premium Group (PPG) has appointed Eric Pateman as Senior Vice President, North America, strengthening the Group’s leadership across Canada, the United States, Mexico and the Caribbean. In this role, he oversees regional performance, commercial development, partner relations and operational delivery across PPG’s North American portfolio.

Eric brings extensive leadership experience in airport commercial strategy, guest experience transformation and brand development. He most recently served as Chief Experience Officer at Vancouver International Airport (YVR), where he led and oversaw a broad, multi-disciplinary team responsible for commercial performance and guest experience. During his tenure, Vancouver

**PLAZA  
PREMIUM  
GROUP**

International Airport secured the #1 Airport in North America (Skytrax 2024 & 2025) and ranked within the Top 15 airports globally.

Before joining the aviation industry, Eric held international advisory roles, guiding governments, cities and Fortune 500 companies on experience-led development initiatives across all seven continents. He also brings over 20 years of entrepreneurial experience having owned and run numerous companies. He holds an MBA in Finance from Oxford Brookes University.

As PPG continues to expand its North American footprint, his appointment strengthens the Group's commitment to delivering strong commercial and operational performance. Eric's leadership plays a key role in advancing long-term growth and deepening partnerships across the region.

**- END -**

**PLAZA  
PREMIUM  
GROUP**

**PLAZA PREMIUM GROUP**

Plaza Premium Group (PPG) is the global leader in integrated airport hospitality and passenger service solutions, operating the largest network of airport lounges worldwide and offering a 360-degree airport hospitality experience with 14 brands under its portfolio, operating in 150 countries across 600 international and domestic airports and serving 30 million passengers annually. With a mission to Make Travel Better, the group introduced the world's first independent airport lounge concept in 1998. Plaza Premium Lounge, Plaza Premium First - award-winning airport lounges, Aerotel - the world's largest airport transit hotel chain, Refreshhh by Aerotel, ALWAYS - airport passenger services, airport dining concepts, Smart Traveller - innovative digital experience and rewards platform, and One Travel Experience Ecosystem (OneTECO), the group is at the forefront of transforming airport experiences for the better through innovative and human-led solutions. PPG's commitment extends beyond its brands, as it also provides lounge management and hospitality solutions to leading airlines, alliances, and corporations worldwide. Plaza Premium Group has over 177 accolades, demonstrating its exceptional achievements and commitment to service excellence. Notably, the group has received the prestigious "World's Best Independent Airport Lounge" award at the World Airline Awards by Skytrax for nine consecutive years from 2016 to 2025. With a team of over 7,000 dedicated professionals worldwide, and through a continuous pursuit of innovation and excellence, the group is experiencing exponential growth globally.

To learn more: <https://www.plazapremiumgroup.com/>

Connect with us: FB, IG, @plazapremiumlounge and WeChat @PlazaPremiumGroup

**Media Contacts**

Michele Mitschiener

Director of Global Communications

Plaza Premium Group

Email: [michele.mitschiener@plaza-network.com](mailto:michele.mitschiener@plaza-network.com)