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Plaza Premium Group to Launch Two Flagship Lounges at The New Terminal One, JFK



September 24, 2025 – NEW YORK and HONG KONG – Plaza Premium Group (PPG), the award-winning global leader in airport hospitality, is proud to announce its partnership with the New Terminal One at JFK International Airport to develop and operate two new lounges, marking a significant milestone in the Group's U.S. expansion. Covering nearly 14,000 square feet across both pre-security (landside) and post security (airside), the lounges will redefine the airport experience at JFK, one of the world's busiest international gateways.

A highlight will be Plaza Premium First, an exclusive ultra-premium concept, located airside. Designed as an elevated sanctuary, it will feature the brand's signature Infinity Room, bespoke services, and personalized experiences tailored to discerning travelers seeking ultimate comfort and privacy.

Complementing this will be the Plaza Premium Lounge in the pre-security arrivals hall - a rare offering in the U.S. airport landscape. Strategically located near curbside, this lounge will provide a hospitality-driven experience tailored for international travelers at JFK, including premium amenities such as showers for transit or arrivals passengers, an exclusive area for VIP travelers, and a comfortable retreat for departing guests, early arrivals or greeters seeking a moment of calm.

Plaza Premium Group's debut at the New Terminal One comes as part of the Port Authority of New York and New Jersey's \$19 billion transformation of JFK Airport into a world-class gateway, featuring two new terminals, the modernization and expansion of existing facilities, a new ground transportation center, and an entirely new roadway network. As the New Terminal One sets a

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new benchmark for international travel at JFK, PPG's independent lounges and services will play a central role in enriching the passenger experience at this landmark project.

"Our partnership with The New Terminal One at JFK, one of the world's busiest airports reflects Plaza Premium Group's long-term strategy to work closely with airports and airlines to elevate the passenger experience," said Mr. Song Hoi See, Founder and CEO, Plaza Premium Group. "We are actively pursuing a strategic goal to be present in the 100 busiest airports worldwide, and by bringing our Plaza Premium First, Plaza Premium Lounge and ALWAYS brands to JFK, we are introducing an expanded suite of services that meet the diverse needs of international travelers while adding value to our stakeholders".

PPG has been recognized as the World's Best Independent Airport Lounge Brand for nine consecutive years at the prestigious Skytrax World Airline Awards. Operating in more than 600 airports across 150 countries, PPG serves over 24 million passengers annually through its network of lounges, hotels, dining concepts, meet & assist services and digital platform.

"We are delighted to partner with Plaza Premium Group, a global innovator renowned for reimagining airport hospitality," said Jennifer Aument, Chief Executive Officer, The New Terminal One. "Their lounge offerings align perfectly with our mission to create an unparalleled guest experience that is tailor made for international customers flying out of JFK, the nation's largest global gateway."

"We are proud to bring Plaza Premium Group's experience to JFK's New Terminal One, marking an important milestone for our presence in the U.S.," said Pascal Belanger, Senior Vice President, Americas, Plaza Premium Group. "With The New Terminal One, we can collaborate with the airport and airline partners to redefine what airport hospitality in the Americas can be. The two lounges, supported by ALWAYS concierge services, demonstrate our ability to deliver tailored, scalable solutions that complement airlines' premium strategies and airports' ambitions for world-class infrastructure".



Download Renderings Here: [LINK](#)

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Plaza Premium Group (PPG) is the global leader in integrated airport hospitality and passenger service solutions, operating the largest network of airport lounges worldwide and offering a 360-degree airport hospitality experience with 14 brands under its portfolio, operating in 150 countries across 600 international and domestic airports and serving 24 million passengers annually. With a mission to Make Travel Better, the group introduced the world's first independent airport lounge concept in 1998.

Plaza Premium Lounge, Plaza Premium First - award-winning airport lounges, Aerotel - the world's largest airport transit hotel chain, Refreshhh by Aerotel, ALWAYS - airport passenger services, airport dining concepts, Smart Traveller - innovative digital experience and rewards platform, and One Travel Experience Ecosystem (OneTECO), the group is at the forefront of transforming airport experiences for the better through innovative and human-led solutions.

PPG's commitment extends beyond its brands, as it also provides lounge management and hospitality solutions to leading airlines, alliances, and corporations worldwide. Partnerships include renowned names such as American Express, Capital One, Cathay Pacific Airways, Saudia, SkyTeam, Star Alliance, Visa, and many more.

Plaza Premium Group has over 100 accolades, demonstrating its exceptional achievements and commitment to service excellence. Notably, the group has received the prestigious "World's Best Independent Airport Lounge" award at the World Airline Awards by Skytrax for nine consecutive years from 2016 to 2025. With a team of over 6,000 dedicated professionals worldwide, and through a continuous pursuit of innovation and excellence, the group is experiencing exponential growth globally.

To learn more: <https://www.plazapremiumgroup.com>

About The New Terminal One

The New Terminal One at John F. Kennedy International Airport is a bold and exciting project to develop a best-in-class international terminal that will serve as an anchor terminal in the Port Authority's \$19 billion transformation of JFK into a global gateway to the New York metropolitan area and the United States. The New Terminal One will set a new standard for design and service, aspiring to obtain a Top 5 Skytrax ranking.

The New Terminal One is being built on sites now occupied by Terminal 1 and the former Terminal 2 and Terminal 3, where it will anchor JFK's south side. Construction is taking place in phases with full completion in 2030. The first phase, including the new arrivals and departures halls and first set of 14 new gates, is expected to open in 2026. At completion in 2030, the New Terminal One, with a total of 23 gates, will be 2.6 million square feet, making it the largest terminal at JFK and nearly the same size as LaGuardia Airport's two new terminals combined.

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The New Terminal One consortium of labor, operating, and financial partners is led by Ferrovial, JLC Infrastructure, Ullico, and Carlyle. The New Terminal One is being built by union labor and is committed to local inclusion and labor participation, focusing on diversity and capacity-building opportunities, including a commitment to target participation goals of 20% for minority-owned business enterprises, 10% for women-owned business enterprises, and 3% for service-disabled veteran-owned businesses, with an emphasis on local businesses.

To learn more about the New Terminal One at JFK International Airport, visit <https://portauthoritybuilds.com/redevelopment/us/en/jfk/planned-projects/terminal-1.html>

Media Contact:

Michele Mitschiener

Director of Global Communications

Plaza Premium Group

Email: michele.mitschiener@plaza-network.com